

SILVERSTAR SKI RESORT

WINTER BOOKING & CANCELLATION POLICY

FOR ACCOMMODATION



RESERVATIONS BOOKED OUTSIDE 31 DAYS OF ARRIVAL

We are excited to welcome you into our resort this winter. We understand that these are uncertain times and we want to ensure you can still book your winter getaway with confidence...

To confirm your reservation we require a non-refundable payment of the first night of accommodation plus taxes at the time of booking. Final payment for the accommodation and any package components are due 30 days prior to arrival. Should you cancel your reservation within 30 days of arrival, there is no refund on the accommodation portion of your booking.

RESERVATIONS BOOKED WITHIN 30 DAY DAYS OF ARRIVAL

At the time of booking, SilverStar Ski Resort Ltd. requires full payment to confirm the booking. Full payment are non-refundable when cancelled within 30 days of arrival.

Our SilverStar Service promise to you...

Should you need to cancel your holiday due to Government of Canada travel restrictions or your home country government travel restrictions, a full refund will be given back to you on your accommodation package booked with SilverStar Ski Resort up to 15 days prior to arrival. Cancellation within 14 days of arrival will be evaluated on a case by case basis and administration fees may apply.*

**A full refund will include any accommodation portion and daily lift tickets, booked with SilverStar Ski Resort Ltd. For the Holiday period of December 17, 2021 to January 2, 2022 a 30 day prior to your arrival cancellation policy will apply. Please see other cancellation policies for Season Passes and POW passes.*

This is a dynamic situation and no one can predict what will happen. As such, our policies and services are evolving as the situations around us change. Please see our [website link](#) for more details.

HOLIDAY RESERVATIONS

During the Holiday period of December 26 and January 2 we have a 5 night minimum stay when booking with SilverStar Ski Resort Ltd. Please talk to our Agents for more details.

TRIP CANCELLATION INSURANCE

We encourage all guest to purchase travel insurance that will cover them for any possible cancellations or trip delays.

RENTAL GUIDELINES

All renters must be over the age of 19 to rent a Hotel Room or Suite and must be 25 years and over to rent a Private Home or Condo. Renters under the required age must be accompanied by an adult, guardian or parent, who must occupy the property for the duration of the stay. Photo ID to verify age must be provided at check in.