

SILVERSTAR SKI RESORT

SUMMER BOOKING & CANCELLATION POLICY

FOR ACCOMMODATION



RESERVATIONS BOOKED OUTSIDE 8 DAYS OF ARRIVAL

We are excited to welcome you into our resort this summer. We understand that these are uncertain times and we want to ensure you can still book your winter getaway with confidence...

To confirm your reservation we require payment of the first night of accommodation plus taxes at the time of booking with full payment due 7 days prior to arrival.

Full accommodation refund 8 days prior to arrival.

Please note that SilverStar Mountain Resort will follow and maintain all [current BC health orders](#). If travel advisories/restrictions are in effect for your dates of travel, we will contact you and cancel your reservation without penalty up to 24 hours prior to arrival. This may include travelling between public health regions within the province as well as inter-provincial travel.

Thank you for understanding.

RESERVATIONS BOOKED WITHIN 7 DAY DAYS OF ARRIVAL

At the time of booking, SilverStar Ski Resort Ltd. requires full payment to confirm the booking. Full payment are non-refundable when cancelled within 7 days of arrival.

Our SilverStar Service promise to you...

Should you need to cancel your holiday due to Government of Canada travel restrictions or your home country government travel restrictions, a full refund will be given back to you on your accommodation package booked with SilverStar Ski Resort up to 5 days prior to arrival. Cancellation within 4 days of arrival will be evaluated on a case by case basis and administration fees may apply.*

**A full refund will include any accommodation portion and daily lift tickets, booked with SilverStar Ski Resort Ltd.*

This is a dynamic situation and no one can predict what will happen. As such, our policies and services are evolving as the situations around us change. Please see our [website link](#) for more details.

TRIP CANCELLATION INSURANCE

We encourage all guest to purchase travel insurance that will cover them for any possible cancellations or trip delays.

RENTAL GUIDELINES

All renters must be over the age of 19 to rent a Hotel Room or Suite and must be 25 years and over to rent a Private Home or Condo. Renters under the required age must be accompanied by an adult, guardian or parent, who must occupy the property for the duration of the stay. Photo ID to verify age must be provided at check in.